

From: [Ayres, Rebecca](#)
To: [Enders, Jhana](#)
Subject: DuPont LaPorte [FedEx Delivery Exception]
Date: Wednesday, November 26, 2014 1:29:01 PM

See below.....can someone from the lab call FedEx to make sure that the address is correct?

Begin forwarded message:

From: <trackingupdates@fedex.com>
Date: November 26, 2014 at 13:19:36 CST
To: <rebecca.ayres@westonsolutions.com>
Subject: FedEx MPS Delivery Exception
Reply-To: <trackingmail@fedex.com>

FedEx®

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We were unable to complete delivery of your packages

See "Resolving Delivery Issues" for recommended actions
See "Preparing for Delivery" for helpful tips

Master tracking # 608719337364

Ship (P/U) date:
Tuesday, 11/25/14

Estimated delivery date:
Friday, 11/28/14 10:30 AM

Delivery exception

Shipment Facts

FedEx attempted, but was unable to complete delivery of the following multi-piece shipment:

Master tracking number:	608719337364 (1 of 2)
Tracking number:	608719337375 (2 of 2)
Status:	Delivery exception
Door Tag number:	DT103884001150
Invoice number:	laporte
Purchase order number:	samples to lab / solid waste
Reference:	20406.016.001.0917.01
Service type:	FedEx Priority Overnight
Packaging type:	Your Packaging
Number of pieces:	2
Total shipment weight:	6.00 lb.
Special handling/Services:	Deliver Weekday

Resolving Delivery Issues

The reason delivery was not completed is outlined below. Where applicable, resolution recommendations are also provided.

Exception Reason	Recommended Action
1. Customer not Available or Business	Delivery will be re-attempted the next business day. Contact us to discuss possible delivery or pickup alternatives.

Closed

Preparing for Delivery

To help ensure successful delivery of your shipment, please review the below.

Won't be in?

You may be able to hold your delivery at a convenient FedEx World Service Center or FedEx Office location for pick up. Track your shipment to determine Hold at FedEx location availability.

Please do not respond to this message. This email was sent from an unattended mailbox. This report was generated at approximately 1:19 PM CST on 11/26/2014.

To learn more about FedEx Express, please go to fedex.com.

All weights are estimated.

Estimated delivery displayed above is not valid for money-back guarantee or delay claim purposes. Shipments delayed because of customs or other regulatory delays are not subject to refund or credit under FedEx Money-Back Guarantee Policy. Please see FedEx Service Guide for terms and conditions of service, including FedEx Money-Back Guarantee. For more information, please contact your FedEx customer support representative.

To track the latest status of your shipment, click on the tracking number above, or go to fedex.com.

This tracking update has been sent to you by FedEx at your request. FedEx does not validate the authenticity of the requestor and does not validate, guarantee or warrant the authenticity of the request, the requestor's message, or the accuracy of this tracking update. For tracking results and terms of use, go to fedex.com.

Thank you for your business.

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